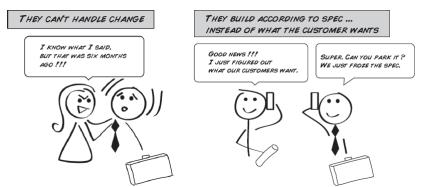# Agile Planning

The problem with documentation

- Argument: "Heavy" documentation too much for most business-style projects

THEY CAN'T HANDLE CHANGE

I KNOW WHAT I SAID,
BUT THAT WAS SIX MONTHS
AGO !!!

THEY BUILD ACCORDING TO SPEC ...
INSTEAD OF WHAT THE CUSTOMER WANTS

GOOD NEWS !!!
I JUST FIGURED OUT
WHAT OUR CUSTOMERS WANT.

SUPER. CAN YOU PARK IT ?
WE JUST FROZE THE SPEC.

Documentation

English Documentation

- Can be ambiguous (one reason for more formal documentation styles, e.g. ER diagram instead of English)
  - The man who hunts ducks out on weekends
  - Fat people eat accumulates
  - We painted the wall with cracks

  - "This agreement shall be effective from the date it is made and shall continue in force for a period of five (5) years from the date it is made, and thereafter for successive five (5) year terms, unless and until terminated by one year prior notice in writing by either party."

User Stories vs. Spec/Requirements

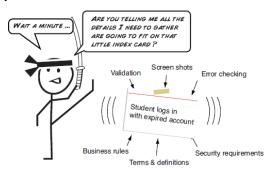| User stories	Specifications & requirement docs
Lean, accurate, just-in-time	Heavy, inaccurate, out-of-date
Encourage face-to-face communication	Encourage guesswork (false assumptions)
Simplified planning	Complex planning
Cheap, fast, easy to create	Expensive, slow, hard to create
Never out-of-date	Always out-of-date
Based on latest learnings	Based on little or no learning
Enable real-time feedback	Disable real-time feedback
Avoid false sense of accuracy	Promote false sense of accuracy
Allow for team-based collaboration and innovation	Discourage open collaboration and innovation

Agile principle
The most efficient and effective method of conveying information to and within a development team is face-to-face conversation.

Agile User Stories

- Short descriptions of feature(s) the customer would like to see in their software
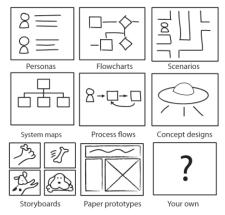- Usually fits on an index card

Elements of Good User Stories

- In language the customer understands
- Cuts end-to-end through layers of the architecture
- Independent of other user stories (as much as possible)
- Are negotiable, tradeoffs possible
- Are testable
- Are small and estimable

Extracting User Stories

- May need to do lots of brainstorming, draw lots of pictures, model the workflow

In-Class Exercise

- I am the client and all of you are the development team
- Help develop user stories for a thin section photomicrograph pixel counter

Check Stories

- Check INVEST
  - Independent, Negotiable, Valuable, Estimable, Small, Testable
- Can something be re-cast as a constraint?
  - E.g. "Must be fast" to "Must load within 2 seconds"
- Scrub list, look for duplicates, consolidation or splitting of user stories

Analysis and Estimation

- You now have a stack of user stories
- Identify stories that require clarification
- Next we want to estimate how long they will take

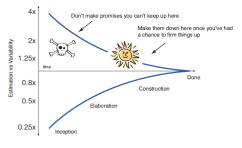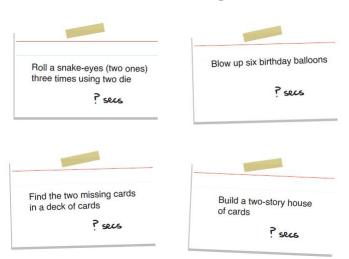Figure 7.1: The cone of uncertainty reminds us of how greatly our estimates can vary at different stages throughout the project.
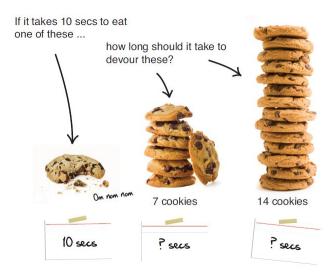
Relative Estimation

- Estimate coding time required for each story, but not in actual time, but in "units".
  - Joshua Kerievsky uses NUTs: Nebulous Units of Time
  - Idea is to convey the relative sizes of stories
  - Tough to do because you don't know what units represent until a few iterations are done, but they will shape up as time goes on
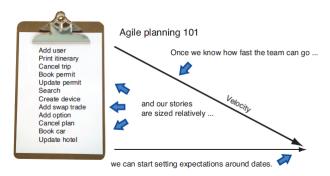
How Long?

Roll a snake-eyes (two ones) three times using two die

? secs

Blow up six birthday balloons

? secs

Find the two missing cards in a deck of cards

? secs

Build a two-story house of cards

? secs

Relative Estimation

If it takes 10 secs to eat one of these ...

how long should it take to devour these?

Om nom nom

7 cookies

14 cookies

10 secs

? secs

? secs

Estimation

- Humans are better at relative than absolute estimation
- Agile estimation is to size our stories relative to each other and keep track of time taken

Agile planning 101

Add user
Print itinerary
Cancel trip
Book permit
Update permit
Search
Create device
Add swap trade
Add option
Cancel plan
Book car
Update hotel

Once we know how fast the team can go ...

and our stories are sized relatively ...

Velocity

we can start setting expectations around dates.

Units of Time

- Say a story we estimated to take 3 days really took 4 days
- We could adjust actual calendar days to "programming days" by multiplying programming days by 1.333

ESTIMATE   Actual

1 DAY   1.33 days
                                    Yech!
X 1.33
3 DAYS   4 days
                                    Much harder
                                    to work with
5 DAYS   6.66 days

Endless rejiggering?

False precision?

Point System

- Can avoid problems by using a point system
- Focus on relative sizes of the stories
  - Reminds us that estimates are guesses
  - Measure of pure size
  - Simple

Large
        Medium
Small

1 pt   3 pts   5 pts

No sweat   Nothing we can't handle   This is going to take some effort

Estimating Stories

- To estimate the user stories it may help to break them into tasks; discrete steps to complete the story
  - E.g. to save a document, you may have the task of creating the GUI to initiate the task, another task for the disk operation
- Brainstorm with your team for an estimate of units
- Tasks aren't shared with the client

In-Class Exercise

- Estimate units for thin section pixel counter user stories

Estimating NUTS

- If you have the same amount of time to devote to the project every week you don't need to convert to person-hours; you can just use NUTS/iteration as your velocity
- Go to client and say how many NUTS you estimate you can do the first week based on the perceived difficulty

Determining Workload

- Clients are initially not happy to get estimates in terms of units
  - Client: What's a unit?
  - Developers: We don't know.
  - Client: How many units can you do this week?
  - Developers: We don't know, but we can make an initial estimate, and it will get better every iteration and even within an iteration.
- If you estimated 20 NUTS the first iteration but you only completed 10 NUTS then you can generate a better estimate for the second iteration
  - Project spike useful here to get an initial estimate
  - Project velocity = NUTS completed / iteration

Estimating NUTs from Person Hours

- If your time varies each week estimate for the first iteration how many person-hours the group can collectively commit per week
  - Allow for time when you're not coding and not working
  - Make an estimate; the next one can be better
- Go to client and say how many units you can do per week
  - Consider how many people you have and how many hours each person can actually work
  - After the iteration is over you can make an estimate of units per hour
  - E.g. if 20 person hours and you were able to do 20 units per week then 1 unit/hour

Client Reevaluation

- Give client the user stories, estimates, and the total number of units you can do per week
- Client gets to pick the stories that add up to the total number of units
- Client doesn't get to add more stories beyond the total number of units
  - Important not to let the client get away with this, remind the client they can do different stories the next iteration
  - Have to prioritize and drop something if another being added

In-Class Exercise

- Estimate total units per week (optional to map from hours) for the thin section pixel counter project
- Client to prioritize

Dealing with Disappointment

- After a week perhaps you see your estimates weren't accurate
  - Usually programmers underestimate the time required
  - Reassess where you are with your group and immediately go to the client so he or she can determine how you should spend your remaining time
- Sometimes this is good news
  - If you only got to finish 10 units and you estimated 40, then you have better data for the next iteration
  - Estimates should get better each iteration; "surprises" are early, not later

Rinse and Repeat

- Even if you didn't complete as many stories as estimated the first iteration, the client should be happy with your honesty
- As the project progresses you should get better at knowing what you can do in an iteration
- Continue to keep the client informed and track where you are at all times
- Client may be unhappy the product is going slowly, but it's hard to argue with the data you are gathering and sharing

Communication

- Use BlackBoard wiki or forum to share information with your team members
- Good place to keep track of
  - Meeting notes
  - Issues or problems
  - Assigned tasks, estimates, actual time taken
    - Compare with actual time

Rules

1. The developers will be truthful in their estimates and the customers will believe these estimates
2. The developers will refine their estimates and the customers will refine their expectations based on the actual achievements in each iteration
3. During the iteration the developers will update the client as to the progress of the iteration. The client will use this information to quickly refine what is required in the current iteration.

Summary of Agile Planning every Iteration

- Develop user stories with client
- Without client, break users stories into tasks to better understand time it will take to complete
- Assign NUTs to each user story
- Estimate how many NUTs the group can complete in one iteration
  - May require conversion from Hours to NUTs
- Ask the client to prioritize user stories for the current iteration; must fit within NUTs the group can complete in the iteration!
- Show client your work at the end of iteration
  - Repeat with modified estimate for NUTs the group can complete